

Date update provided:-	25.05.2016
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HEI / Disability / Accessibility Support Service Contact Details

<i>HEI/FEI/Other HE course provider</i>	Royal Veterinary College
<i>Contact Name ie Head of Service or Title</i>	Kate Solomon, Disability Adviser (part –time)
<i>Postal Address</i>	Advice Centre, Academic Registry The Royal Veterinary College, Royal College Street, London, NW1 0TU.
<i>Telephone No. – Voice</i>	Mobile: 07595 203 143 Camden: +44 (0)20 7468 5000 x 5410 Hawkshead: 44 (0)1707 666333 x 6436
<i>Email(s) – if a general disability support service email address is available please be sure to give this</i>	disability@rvc.ac.uk
<i>Web information / URL</i>	http://www.rvc.ac.uk/study/support-for-students/disabilities-dyslexia-and-long-term-health-issues

Institutional provisions and resources

<i>Does the HEI have any means of supporting students in respect of the £200 student contribution to the DSA equipment package?</i>	Dependant on individual circumstances students may be eligible for the Hardship Fund.
<i>Are lecture capture systems available? Do students need to make arrangements to access the recordings?</i>	ECHO 360 available in most lecture theatres. Not available in smaller seminar rooms.
<i>How are students with temporary disabilities accommodated?</i>	Looked at on a case by case basis dependant on need.
<i>Are any assistive technology resources available via the University Network? If so what is available?</i>	ClaroRead and TextHelp installed on all networked computers. Ipads available for 24 hour loan. Week long laptop loans available.

INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>Does the HEI have any assistive technology expertise? Is there someone students can contact for assistance?</i>	Not specifically but technical support is available to help with queries.
<i>Does HEI residential accommodation have internet access? Do students have to pay?</i>	Yes.
<i>Is the campus covered by wifi.</i>	Yes
<i>Does the library make any accommodations for students with disabilities/SpLDs? For example extended library loans?</i>	Extended library loans available. Fetching & carrying service and personal induction available on request
<i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available in these locations?</i>	No. All computers networked with AT referenced above.
<i>Are examination script labels available for students with disabilities to identify the scripts to markers? Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i>	N/A
<i>What arrangements are in place for students in receipt of extended time in examinations?</i>	Students have to apply for special exam arrangements providing medical evidence.
<i>What is the 'standard' extended testing time value?</i>	Usually 25%
<i>What arrangements are in place for students with a 'low distraction' or a 'separate setting' testing environment?</i>	Students have to apply for special exam arrangements providing medical evidence.
<i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i>	Addressed on a case by case basis.
<i>Can students receive extensions to deadlines? Are these negotiated on an 'assignment by assignment' basis or granted 'carte blanche'?</i>	In some cases, dependant on circumstance and the course.
<i>Does the HEI have any 'in-house' means of providing course materials</i>	Paperless curriculum in place. Other adjustments on a case by case basis.

INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>and course texts in electronic / alternative formats?</i>	
<i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential services/accommodation adviser, study skills adviser?</i>	N/A

Procedures for interim support

<i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body financed provision?</i>	Addressed on a case by case basis.
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In-house NMH Provision details – if available

<i>DSA-QAG Unique Identifier:-</i>	64WC1TJEMB
<i>Contact Details:-</i>	<p>University Mentoring Organisation UMO Ltd PO Box 70266 London N4 9BZ</p> <p>Tel: 020 3582 9730 Website: http://umo.london/ Email: info@universitymentoring.org</p>

Other providers used by RVC students

<i>Provider name 1:-</i>	<p>DAC Dyslexia Experts Specialising in Assessment & Training 41 Cardigan Street, Kennington, London SE11 5PF</p> <p>Tel: 020 7582 6117/ 020 7820 1970 Website: www.workingwithdyslexia.com Email: info@workingwithdyslexia.com</p>
<i>DSA-QAG Unique Identifier:-</i>	Y3SAC6RKOE

INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>For support types:-</i>	Specialist Study Skills at Hawkshead & Camden campus
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<i>Provider name 2:-</i>	IDC Independent Dyslexia Consultants Second Floor 1-7 Woburn Walk London WC1H 0JJ Tel: 020 7388 8744 Website: www.dyslexia-idc.org Email: info@dyslexia-idc.org
<i>DSA-QAG Unique Identifier:-</i>	8QH0DON3QM RKWCJKHIU3 MJ58JQANXN
<i>For support types:-</i>	Specialist study skills at Camden Campus