

<b>Date update provided:-</b>	08/08/16
-------------------------------	----------

**HEI / Disability / Accessibility Support Service Contact Details**

<i>HEI/FEI/Other HE course provider</i>	Goldsmiths, University of London
<i>Contact Name ie Head of Service or Title</i>	Barry Hayward, Inclusion and Learning Support Manager
<i>Postal Address</i>	New Cross, London SE14 6NW
<i>Telephone No. – Voice</i>	020 7919 7050
<i>Email(s)</i>	<a href="mailto:disability@gold.ac.uk">disability@gold.ac.uk</a>
<i>Web information / URL</i>	<a href="http://www.gold.ac.uk/disability/">http://www.gold.ac.uk/disability/</a>

**Institutional provisions and resources**

<i>Does the HEI have any means of supporting students in respect of the £200 student contribution to the DSA equipment package?</i>	Students can apply for a grant under the Student Support Fund. This is means tested.
<i>Are lecture capture systems available? Do students need to make arrangements to access the recordings?</i>	No.
<i>How are students with temporary disabilities accommodated?</i>	Non-disabled Assessment Reasonable Adjustment – dealt with directly by Assessments team for students impaired on short term basis (e.g. broken arm). Temporary disability is not a term we would use.
<i>Are any assistive technology resources available via the University Network? If so what is available?</i>	Claro Read, and Inspiration are networked and a variety of other assistive software is available in our Assitive Technology Centre (ATC). Written guides are available to students as well as an Assitive Technologist.

INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>Does the HEI have any assistive technology expertise? Is there someone students can contact for assistance?</i>	Andrew Veasey is Goldsmiths Assistive Technologist and based in the the Assistive Technology Centre (ATC) in the Library building.
<i>Does HEI residential accommodation have internet access? Do students have to pay?</i>	Yes, internet access is provided for free.
<i>Is the campus covered by wifi.</i>	Yes.
<i>Does the library make any accommodations for students with disabilities/SpLDs? For example extended library loans?</i>	Yes, we offer extended library loans. 3 day loans extended to 7 days, 7 day loans extended to 14.
<i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available in these locations?</i>	The Assistive Technology Centre is for use of the assistive technology. There are no other designated spaces provided for specialist one-to-one tuition. Students are responsible for finding suitable study spaces with their tutors independently.
<i>Are examination script labels available for students with disabilities to identify the scripts to markers? Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i>	Cover sheets are provided for exams only. These indicate the student's SpLD and request that marks are not reduced on grounds of spelling, grammar or structure. There are no adjustments provided for students with SpLDs in relation to coursework.
<i>What arrangements are in place for students in receipt of extended time in examinations?</i>	Students are located in separate rooms with other students who are eligible for the same adjustments.
<i>What is the 'standard' extended testing time value?</i>	25% extra time for SpLD. Alternatives are considered via an individual assessment.
<i>What arrangements are in place for students with a 'low distraction' or a 'separate setting' testing environment?</i>	A smaller room is arranged for exams. We do not provide individual rooms unless this is essential e.g. when using voice dictation or a scribe.
<i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i>	DSA is used if provided. HEI covers costs for students who are not eligible for DSA.
<i>Can students receive extensions to deadlines? Are these negotiated on an</i>	Student with long-term health-conditions can receive extensions on an

## INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>'assignment by assignment' basis or granted 'carte blanche'?</i>	'assignment by assignment' basis. This is called "deadline adjustment".
<i>Does the HEI have any 'in-house' means of providing course materials and course texts in electronic / alternative formats?</i>	The library provides a scanning service for students and they will source electronic versions of texts from publishers.
<i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential services/accommodation adviser, study skills adviser?</i>	We seek an inclusive approach at Goldsmiths. The only specialist roles are Learning Support Officers and the Assistive Technologist. We have the following available for all students: Wellbeing Officers, Study Skills Advisers, Campus Support Officers, Senior Tutors, Subject Librarians and Careers Advisers.
<i>Any other specialist provisions?</i>	Student Centre staff are trained in providing frontline disability support and provide information on DSA.

### Procedures for interim support

<i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body financed provision?</i>	None, but support is provided via the the above listed inclusive services.
--	--

### In-house NMH Provision

<i>Does the HEI have its own NMH provision?</i>	No.
<i>Is the service registered with DSA-QAG?</i>	N/A
<i>DSA-QAG Unique Identifier:-</i>	N/A
<i>Contact Details:-</i>	N/A

**INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES**

<i>URL with details of support types and costs:-</i>	N/A
--	-----

**What other NMH Providers deliver NMH support to your students?**

<i>Provider name 1:-</i>	Randstad provide the majority of NMH support but recent DSA changes, and in particular the removal of the exemption from two quotes and the registration with QAG process, means any providers may be linked to Goldsmiths students. This is entirely outside our sphere of influence/control.
<i>DSA-QAG Unique Identifier:-</i>	n/a
<i>For support types:-</i>	n/a
<i>URL with details of support types and costs:-</i>	n/a