

Date update provided:-	
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HEI / Disability / Accessibility Support Service Contact Details

<i>HEI/FEI/Other HE course provider</i>	University of Bristol
<i>Contact Name ie Head of Service or Title</i>	Louise Miller
<i>Postal Address</i>	Disability Services, Lower Ground Floor, Hampton House, Cotham Hill, Bristol BS6 6JS
<i>Telephone No. – Voice</i>	0117 331 0444
<i>Email(s) – if a general disability support service email address is available please be sure to give this</i>	Disability-services@bristol.ac.uk
<i>Web information / URL</i>	http://www.bristol.ac.uk/disability-services

Institutional provisions and resources

<i>Does the HEI have any means of supporting students in respect of the £200 student contribution to the DSA equipment package?</i>	The Financial Assistance Fund (FAF) is available to students in receipt of a UoB bursary or fee waiver or household income below £42,620. FAF covers a £200 contribution towards the cost of a computer. Students need to provide evidence of the cost of the purchase and the payment date as part of this application.
<i>Are lecture capture systems available? Do students need to make arrangements to access the recordings?</i>	Mediasite is the University’s lecture recording system which captures audio and slide content of formal lectures, and has the capability for lecturing staff to record additional material either pre or post lectures to enhance online learning materials: http://www.bristol.ac.uk/tel/support/tools

	<p>/mediasite/ Mediasite is not available in all teaching rooms.</p>
<p><i>How are students with temporary disabilities accommodated?</i></p>	<ul style="list-style-type: none"> • Mediasite can provide access to any missed lecture content, where available. • The Student Remote Desktop enables students to access the University desktop from any computer with an internet connection, providing a full remote desktop, which works in exactly the same way as if sitting at a computer on campus including some assistive software. • Every programme and unit taught at the University has a space in Blackboard, which can contain course notes, presentations, reading lists, and other resources to support and enhance your learning. Blackboard also provides a range of tools for online communication, collaboration and assessment. • The Library purchases and subscribes to thousands of electronic journals, electronic books, and research databases for use by University students across all subject areas. • Coursework extensions and alternative forms of assessment may be considered for students with temporary disabilities. If appropriate, advice on submitting extenuating circumstances and applying for temporary suspension of studies is provided.
<p><i>Are any assistive technology resources available via the University Network? If so what is available?</i></p>	<p>Text-to-speech & mind-mapping software is available on all Library and Computer Centre network PCs / laptops and via the student Remote Desktop. For any information about general</p>

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	<p>software provision across the University network and remote student desktop, for further information please contact IT Services: http://www.bristol.ac.uk/it-services/</p>
<p><i>Does the HEI have any assistive technology expertise? Is there someone students can contact for assistance?</i></p>	<p>The Library Service for Disabled Students provides information and guidance on assistive technology on their web-site: http://www.bristol.ac.uk/library/using/disabledusers/software.html#whatisit They also offer induction individual library induction, including familiarisation with assistive software and hardware available in the library.</p>
<p><i>Does HEI residential accommodation have internet access? Do students have to pay?</i></p>	<p>Bristol ResNet provides high speed wired and wireless Internet access for students in residences. It is included free of charge in all study bedrooms within University owned residences and is also available in Unite House, Chantry Court and Woodland Court. Wifi study areas are widespread across the University. For a list of hotspots please see IT services: http://www.bristol.ac.uk/it-services/locations/studyspaces/wireless/</p>
<p><i>Is the campus covered by wifi.</i></p>	<p>The Eduroam wireless service provides fast and convenient access to University resources and the internet using your own laptop or mobile device: https://www.wireless.bris.ac.uk/eduroam/</p>
<p><i>Does the library make any accommodations for students with disabilities/SpLDs? For example extended library loans?</i></p>	<p>The Library Dyslexia and Disability Team offer a range of services including:</p> <ul style="list-style-type: none"> • Extended loans • Help finding books, renewing books and reserving books

	<ul style="list-style-type: none"> • Arrangement of one-to-one training sessions with your Subject Librarian • Book Retrieval service • Authorise library access for accompanied/unaccompanied person to collect items on your behalf • Photocopying and scanning service • Facilities to photocopy, scan and print in our libraries • Private study rooms • Access to Assistive technology • Assistive Technology Room (ATR) • Alternative formats <p>http://www.bristol.ac.uk/library/using/disabledusers</p>
<p><i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available in these locations?</i></p>	<p>There is an Assitive technology room, Please see website for further details: http://www.bristol.ac.uk/library/using/disabledusers/software.html</p>
<p><i>Are examination script labels available for students with disabilities to identify the scripts to markers? Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i></p>	<p>No</p>
<p><i>What arrangements are in place for students in receipt of extended time in examinations?</i></p>	<p>Alternative arrangements include, for example use of computer and extra time. Further information about alternative arrangements can be found on the Examination Office website: http://www.bristol.ac.uk/exams/alternative/</p>

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<p><i>What is the 'standard' extended testing time value?</i></p>	<p>Recommendations are based on supporting evidence.</p>
<p><i>What arrangements are in place for students with a 'low distraction' or a 'separate setting' testing environment?</i></p>	<p>Where appropriate a student may be able to use a sole or small group exam venue.</p>
<p><i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i></p>	<p>DSA, if available, is used to cover the costs. Alternative forms of University funding will be considered where DSA is unavailable.</p>
<p><i>Can students receive extensions to deadlines? Are these negotiated on an 'assignment by assignment' basis or granted 'carte blanche'?</i></p>	<p>Requests for extensions to coursework deadlines are made directly by the student to the academic school and considered on a case-by-case basis.</p>
<p><i>Does the HEI have any 'in-house' means of providing course materials and course texts in electronic / alternative formats?</i></p>	<ul style="list-style-type: none"> • The Library purchases and subscribes to thousands of electronic journals, electronic books, and research databases for use by University students across all subject areas. The Library can also provide library material from a core reading list in an alternative format to standard print to students who are visually or print impaired and have difficulty reading and using standard print books. • Every programme and unit taught at the University has a space in Blackboard, which can contain course notes, presentations, reading lists, and other resources to support and enhance your learning. Blackboard also provides a range of tools for online communication, collaboration and assessment.
<p><i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential</i></p>	<p>Disabled students can access any other service at the University. The accommodation office have an application process for disabled students who require specific</p>

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<p><i>services/accommodation adviser, study skills adviser?</i></p>	<p>accommodation to meet their needs; http://www.bristol.ac.uk/accommodation/special-requirements/disability-and-health/ The Library has a Disability and Dyslexia Team; http://www.bris.ac.uk/library/using/disabledusers/contact.html Each academic school has a School Disability Coordinator who is responsible for coordinating and school based support http://www.bristol.ac.uk/disability-services/staff-professionals/school-disability/coordinators.html Further information about other services and support; http://www.bristol.ac.uk/students/</p>
<p><i>Any other specialist provisions?</i></p>	<p>N/A</p>

Procedures for interim support

<p><i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body financed provision?</i></p>	<p>Interim support provision is considered on a case-by-case basis</p>
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In-house NMH Provision details – if available

<p><i>DSA-QAG Unique Identifier:-</i></p>	<p>N/A</p>
<p><i>Contact Details:-</i></p>	<p>N/A</p>

External providers that have supported students include

<p><i>Provider name 1:-</i></p>	<p>Randstad</p>
<p><i>DSA-QAG Unique Identifier:-</i></p>	<p>436470f</p>

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<i>For support types:-</i>	all
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<i>Provider name 2:-</i>	Clearlinks
<i>DSA-QAG Unique Identifier:-</i>	584823
<i>For support types:-</i>	all