

HEI / Disability / Accessibility Support Service Contact Details

<i>HEI/FEI/Other HE course provider</i>	Royal Agricultural University
<i>Contact Name & Position</i>	Dr John Conway, Disability Officer
<i>Postal Address</i>	Stroud Road Cirencester, Glos GL7 6JS
<i>Telephone No. – Voice</i>	01285 652 531
<i>Minicom / SMS</i>	N/A
<i>Email(s) – if a general disability support service email address is available please be sure to give this</i>	John.conway@rau.ac.uk
<i>Web information / URL</i>	N/A

Institutional provisions and accommodations

<i>Are any assistive technology resources available via the University Network? If so what is available?</i>	Mind Genius Text Help
<i>Does University accommodation have internet access? Do students have to pay? Please tell us about campus wifi coverage.</i>	Free wifi in all locations on campus including bedrooms
<i>Does the library make any accommodations for to students with disabilities/SpLDs?</i>	Yes, extra borrowing rights and assistance in finding books and other resources
<i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available? Please list.</i>	N/A
<i>Are examination script labels available for students with disabilities to identify the scripts to markers?</i>	No adjustment is made to marking of any assessed work – neither coursework nor exams.

<i>Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i>	SPAG is not assessed in exams for any student
<i>What arrangements are in place for students in receipt of additional time in examinations?</i>	All SpLD [and many others] are provided with 25% extra time in a location separate to the main group of students Similarly those using computers are housed in a separate location
<i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i>	DSA is used to cover these
<i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential services/accommodation adviser, study skills adviser?</i>	All disabled students services are provided by the Disability support staff; but all staff are fully aware of the issues of disability
<i>Any other specialist provisions?</i>	Study Skills Support and Mentoring provided FOC £0

Procedures for interim support

<i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body entitlement information?</i>	WE provide SpLD study skills support from the moment of receipt of suitable evidence, irrespective of DSA eligibility.
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Apple Macs

<i>Courses that are delivered EXCLUSIVELY using the Apple Mac platform. i.e. where the student could not complete the course using a Windows computer.</i>	N/A
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NMH Provision

<i>One or two quotes required?</i>	We are a closed campus with very small student groups. Only HR approved individuals may work on the campus
<i>Please describe the HEI's NMH arrangements:-</i>	HEI employed staff or self-employed staff recruited by the Disability service and vetted by HR are used to provide all NMH services
<i>In-house provider / Contact Details:-</i>	Dr John Conway, Disability Officer
<i>Third-party provider / Contact Details:-</i>	N/A
<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i>	Specialist one to one Study Skills Support FOC £0 No VAT
<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i>	Specialist Mentor FOC £0 No VAT
<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i>	Examination Support worker £20 No VAT
<i>Activity Title</i> <i>Charge Rate ex VAT</i> <i>Charge Rate inc VAT</i>	Manual notetaking £20 No VAT