

<b>Date update provided:-</b>	31/8/16
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**HEI / Disability / Accessibility Support Service Contact Details**

<i>HEI/FEI/Other HE course provider</i>	The Cornwall College Group [HEI/FEI]
<i>Contact Name ie Head of Service or Title</i>	Hilary Burns Learning Support Group Lead
<i>Postal Address</i>	Trevenson Road, Pool, Redruth, Cornwall. TR15 3RD
<i>Telephone No. – Voice</i>	0330 123 4784
<i>Minicom / SMS</i>	
<i>Email(s) – if a general disability support service email address is available please be sure to give this</i>	<a href="mailto:disabilityadviser@cornwall.ac.uk">disabilityadviser@cornwall.ac.uk</a> <a href="mailto:HElearningsupport@cornwall.ac.uk">HElearningsupport@cornwall.ac.uk</a>
<i>Web information / URL</i>	<a href="https://www.cornwall.ac.uk/university/support-during-your-degree">https://www.cornwall.ac.uk/university/support-during-your-degree</a> NMH Rates at <a href="http://www.cornwall.ac.uk/node/42959">www.cornwall.ac.uk/node/42959</a>

**Institutional provisions and resources**

<i>Does the HEI have any means of supporting students in respect of the £200 student contribution to the DSA equipment package?</i>	No
<i>Are lecture capture systems available? Do students need to make arrangements to access the recordings?</i>	Lecture capture is available.
<i>How are students with temporary disabilities accommodated?</i>	
<i>Are any assistive technology resources available via the University Network? If so what is available?</i>	Read-Write Gold Mind Genius

INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES

<i>Does the HEI have any assistive technology expertise? Is there someone students can contact for assistance?</i>	<a href="mailto:HElearningsupport@cornwall.ac.uk">HElearningsupport@cornwall.ac.uk</a>
<i>Does HEI residential accommodation have internet access? Do students have to pay?</i>	n/a
<i>Is the campus covered by wifi.</i>	Wireless HotSpots Available and signposted
<i>Does the library make any accommodations for students with disabilities/SpLDs? For example extended library loans?</i>	Extended loans available.
<i>Do you have study areas on campus specifically for the use of students with disabilities/SpLDs? Is specialist AT available in these locations?</i>	There are 9 campuses. Some do have specific areas, and most have specialist AT in terms of ReadWrite Gold.
<i>Are examination script labels available for students with disabilities to identify the scripts to markers? Please give as much detail as possible. Please make distinctions between coursework and examinations where appropriate.</i>	All student examination scripts are to be annotated with the students University Student Registration number; this is carried out at the time of the examination by the student. Should a student with a disability require a label with their details pre-annotated this can be carried out with prior notice. All coursework is submitted anonymously through Moodle (where appropriate) and should be annotated with the students University Student Registration number.
<i>What arrangements are in place for students in receipt of extended time in examinations?</i>	Peripheral seating or separate room, depending on student's sensibility and disability.
<i>What is the 'standard' extended testing time value?</i>	Plymouth validated courses – 20% University of Worcester – 25%
<i>What arrangements are in place for students with a 'low distraction' or a 'separate setting' testing environment?</i>	Peripheral seating or separate room, depending on student's levels of distractibility and personal preference.
<i>Does the HEI cover costs for support workers in examinations ie for readers and scribes...or is the DSA used to cover these?</i>	Both, but primarily DSA.

**INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES**

<i>Can students receive extensions to deadlines? Are these negotiated on an 'assignment by assignment' basis or granted 'carte blanche'?</i>	Student can only have an extension of 10 working days if they have valid extenuating circumstances. These are considered on a student by student basis only.
<i>Does the HEI have any 'in-house' means of providing course materials and course texts in electronic / alternative formats?</i>	Upon request and where the response is relative to the disability in question.
<i>Do any other 'student services' have particular provisions for students with disabilities? For example is there a dedicated careers adviser, study abroad adviser, residential services/accommodation adviser, study skills adviser?</i>	Study Skills Adviser

**Procedures for interim support**

<i>What procedure / provision is in place relating to 'interim' support – ie support to be made available to students in advance of funding body financed provision?</i>	Academic Advisers who provide one-to-one and group assistance.
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**In-house NMH Provision details – if available**

<i>DSA-QAG Unique Identifier:-</i>	U5NCYKTOOU
<i>Contact Details:-</i>	<a href="mailto:helearningsupport@cornwall.ac.uk">helearningsupport@cornwall.ac.uk</a> 01209 616 326

**Other providers used by our students:-**

<i>Provider name 1:-</i>	Daisy Training
<i>DSA-QAG Unique Identifier:-</i>	JJIDBRQOKY

**INSTITUTIONAL RESOURCES AND PROVISION TO SUPPORT STUDENTS WITH DISABILITIES**

<i>For support types:-</i>	Band 3 and Band 4 roles including AT Training, excluding Deaf/Sign Language Specialism
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<i>Provider name 2:-</i>	Amano Technologies
<i>DSA-QAG Unique Identifier:-</i>	9LW6SWVF1B
<i>For support types:-</i>	<a href="http://www.amanotech.com/disabled-students-allowance/student-support-non-medical-help/">http://www.amanotech.com/disabled-students-allowance/student-support-non-medical-help/</a>

<i>Provider name 3:-</i>	Randstad
<i>DSA-QAG Unique Identifier:-</i>	436470f
<i>For support types:-</i>	<a href="https://www.randstad.co.uk/employers/areas-of-expertise/student-support/non-medical-helper-rates-201516/">https://www.randstad.co.uk/employers/areas-of-expertise/student-support/non-medical-helper-rates-201516/</a>